

## INTRANET AND EXTRANET UPGRADE FOR NORTH EAST STRATEGIC HEALTH AUTHORITY

North East Strategic Health Authority anticipate significant benefits by upgrading their intranet and extranet from SharePoint 2003 to SharePoint 2010 using the NHS intranet Solution Accelerator from Cloud2.

An intranet and extranet solution based on SharePoint 2003 had been used by the strategic health authority (SHA) since 2007 and has achieved good adoption with around 1200 users. However, staff feedback has been somewhat negative, especially regarding site access, navigation and search. As the needs of the SHA for collaboratively managing information and activities has increased so the need to enhance the intranet and extranet as a key tool for this has increased. Based on previous positive experiences, the organisation selected Yorkshire-based business Cloud2 to provide a better solution. Cloud2 strongly recommended moving straight to the latest version of their advanced Solution Accelerator, based on SharePoint 2010.

The upgrade will provide an improved intranet, with an Information Architecture which will provide effective signposting and navigation, content categorisation and greatly enhanced search, as well as an embedded extranet to allow external stakeholders to login and access shared content.

The upgrade will also introduce the latest generation of document management – providing centrally managed document styles and templates together with effective processes for document lifecycles and governance.

*"We have worked with Cloud2 for nearly two years and are aware of the expertise they bring to projects, especially their experience with NHS organisations. We're pleased to be working with them on Sharepoint 2010."*

Helen McElroy, Information Governance and IT Programme Manager at the North East Strategic Health Authority

The project has followed the successful introduction of a SharePoint based Paediatric ICU Referral solution across the region and it is hoped that further integration with NHSmail and Office 2010 will act as an exemplar for associated trusts.

North East Strategic Health Authority is responsible for making sure that health services in the North East of England are fit for purpose, well planned, of high quality and meet all Department of Health targets.

Word count: 203

About NHS North East:

<http://www.northeast.nhs.uk/>

About Cloud 2 Ltd:

[www.cloud2.co.uk](http://www.cloud2.co.uk)

Cloud2 provides high quality Microsoft SharePoint project implementations for the NHS including collaboration, communication and information management, Document and Records management, Business Intelligence, Programme Management, E-forms and content migration, websites and support.

The team is highly experienced in the sector. They are committed to guiding our clients towards delivery of high quality, high value SharePoint 2007 and 2010 solutions and those using associated technologies such as Performance Point. They believe in being frank, honest, flexible and supportive. They enjoy being proactive in revealing the art of the possible – and the impossible - and understand that ideas evolve and landscapes alter, so allow for that in their ways of working.

Cloud2 want clients, partners and staff who want to keep working with them on the basis of the companies' knowledge & expertise, as well as by the way they do business and who they are.