

Blackpool, Fylde and Wyre Hospitals NHS Foundation Trust to implement ESR eForms with Cloud2

Blackpool, Fylde and Wyre Hospitals NHS Foundation Trust (BFW) have taken the strategic decision to implement a series of ESR eForms to support the Trust's Paperlight Programme.

The current process in place is typical of most NHS organisations: Microsoft Word based forms are stored on the existing intranet and are printed out when required, completed by hand, signed by the creator and then pushed around the organisation to complete data entry and approval processes. Once complete, the data within these forms has to be re-entered into ESR. The Trust has decided to eliminate these paper processes, replacing it with a Microsoft InfoPath based eForm that is accessed, completed and approved online through the intranet. The key benefit of the solution is eliminating manually re-keying of the data into ESR, with attendant data quality errors and staff time. However the project also aims to remove the paper, assisting the environmental agenda, as well as improving the efficiency of the data collection processes through in-parallel completion of forms, more rapid routing and alerting of staff to form completion activities.

The Trust has engaged Yorkshire-based Cloud2 to assist with this work, building on the earlier successfully implemented eDischarge Forms project. This decision was further supported by the fact that Cloud2 have already developed a library of NHS eForms, including the ESR data compliant forms required for this project: Assignment Change, Employee Termination and Amend Network Change. In addition the Cloud2 Rapid eForm Development (RED) methodology enables new forms to be prototyped and launched very quickly compared with traditional approaches.

“There is enormous benefit to a trust of using eForms to replace inefficient paper processes. Each eForm development eliminates another source of paper in the trusts, taking us towards our paperlight goal. Working with Cloud2, we anticipate making substantial savings around staff processes to complement those already achieved with some of our clinical processes.”

*Paul Fearnley, Web Services Manager,
Blackpool Fylde & Wyre Hospitals NHS Foundation Trust*

“In September 2009, Cloud2 took the strategic decision to invest in an NHS eForms library to complement our existing NHS SharePoint Solution Accelerator strategic intranet, document management and collaboration platform. We believe the average Trust has around 500 paper forms and this area provides tremendous opportunity for delivering efficiency gains by automating existing paper processes”

Taran Sohal, Director, Cloud2

About Blackpool, Fylde And Wyre Hospitals NHS Foundation Trust

<http://www.bfwhospitals.nhs.uk>

About Cloud2 Ltd:

Cloud2 provides high quality Microsoft SharePoint project implementations for the NHS including collaboration, communication and information management, Document and Records management, Business Intelligence, Programme Management, eForms and content migration, websites and support.

The team is highly experienced in the sector. They are committed to guiding our clients towards delivery of high quality, high value SharePoint 2007 and 2010 solutions and those using associated technologies such as Performance Point. They believe in being frank, honest, flexible and supportive. They enjoy being proactive in revealing the art of the possible – and the impossible - and understand that ideas evolve and landscapes alter, so allow for that in their ways of working.

Cloud2 want clients, partners and staff who want to keep working with them on the basis of the companies' knowledge & expertise, as well as by the way they do business and who they are.

www.cloud2.co.uk